

PushFar Ltd Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:	PushFar End-User Web Application Platform
Report Date:	24 January 2023
Product Description:	PushFar’s web application enables individuals to find, form and manage their mentoring, coaching and networking relationships, whilst supporting organisations to run mentoring and coaching programs.
Contact Information:	support@pushfar.com
Evaluation Methods Used:	PushFar’s application testing involved a combination of manual and functional testing on desktop and mobile platforms. Level Access (Level) comprehensively tested a selection of pages representative of PushFar using, among other methodology, the screen reader JAWS 2022 exclusive use of the keyboard, and manual inspection of code. Level also functionally tested a typical user flow with the JAWS 2022 screen reader.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level (Web) information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 11.1- 11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality)
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	<p>Partially Supports</p>	<p>Almost in entirety the non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</p> <p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In instances where customer added content, resources and imagery are added, there are limitations to PushFar’s control over the accessibility of such content. • Images and design where alternative text cannot be placed have some representative meaning. • In a limited number of cases, visible content is not made available to assistive technology, including image buttons and links.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) 	<p>Supports</p>	<p>The product has one case where video-only prerecorded content features. In this case, a text based transcript is included. Please note that any client-added resources will not be supported automatically and require the addition of transcripts manually.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The product has one case where video-only prerecorded content features. In this case, a text based transcript is included. Please note that any client-added resources will not be supported automatically and require the addition of transcripts manually.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The product has one case where video-only prerecorded content features. In this case, an audio description is included. Please note that any client-added resources will not be supported automatically and require the addition of transcripts manually.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	Each page includes a clear headline or heading, with structure and layout to the navigation bar, a clear navigation and sub-page understanding.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 		
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components, such as size, visual location, orientation, or sound.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Color is not used as the only visual means of indicating action, prompting a response, or distinguishing a visual element for much of the product.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Audio does not play automatically. Accessible controls are available to stop, pause and play, whilst also controlling speed and volume.
<p>2.1.1 Keyboard (Level A)</p>	Supports	The entire platform can be operated through keyboard

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 		<p>functions, without requiring specific timings for individual keystrokes.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>This platform does not include keyboard traps.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>The platform supports character key shortcuts as standard and as expected, subject to browser and device support.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>There are no elements to the platform which require time-limited interactions. The platform session lasts in excess of 24 hours.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	The platform has no elements that move, blink or scroll. Video content includes the ability to pause, stop and play.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	The platform does not contain any flashing elements.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) 	Supports	A descriptive title is included on all pages of the platform, outlining the purpose and expected content presented.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The platform's components receive focus in the order designed and for clarity to offer the end user.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The links contained within the platform provide context either directly within the link or within the surrounding text for the end-user to clearly understand navigation and action required.
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The platform does not contain any element requiring multi-pointer gestures or actions and all platform functionality can be utilized with a single pointer action.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	The platform does not contain any element requiring multi-pointer gestures or actions and all platform functionality can be utilized with a single pointer action.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 		
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	Labels or instructions are provided when content requires user input for all of the product.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	The platform's navigation and actions can be utilized to the full extent with motion gesture and actuation.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Partially Supports	<p>The default human language of most web pages can be programmatically determined within the platform.</p> <p>However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some cases, the document language is not set.
<p>3.2.1 On Focus (Level A)</p>	Supports	When any user interface components within the platform

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<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 		<p>receive focus, it does not initiate a change of context.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>Changing the setting of most user interface components within the platform does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>If an input error is automatically detected within the platform, the item that is in error is identified and the error is described to the user in text in all cases.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Labels or instructions are provided when content requires user input throughout the platform.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Start and end tags all include critical characters in their formation across the platform.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Throughout, user interface components within the platform (including but not limited to form elements, links, and components generated by scripts), the name and role can be programmatically determined.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	The platform does not include any live audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The platform includes audio descriptions for the fixed resources included. Where there are client resources added, audio descriptions are not automatically added.
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The platform includes full orientation support in landscape and portrait modes.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The purpose of each input field collecting information about the user can be programmatically determined throughout the platform.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p>	Supports	The visual presentation of text and images of text has a contrast ratio of at least 4.5:1 and 3:1 for large text by

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Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		default. Please note that with customization of the branding that some contract on buttons being changed will reduce this support and render it partly supported only.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Web text can be resized without assistive technology at up to 200 percent without impacting or affecting the functionality or loss of the product.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Content can be presented within the platform without loss of information or functionality, and without requiring scrolling in two dimensions for: <ul style="list-style-type: none"> • Vertical scrolling content at a width equivalent to 320 CSS pixels; • Horizontal scrolling content at a height equivalent

Criteria	Conformance Level	Remarks and Explanations
		to 256 CSS pixels.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Non-text context, such as buttons, images and designs has a contrast ratio of at least 4:5:1 by default. Please note that where branding settings are changed there is no guarantee of this support.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	In content implemented using markup languages that support the following text style properties, there is no loss of content or functionality that occurs.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content becomes visible and then hidden to dismiss, hover and persist throughout the platform.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	More than one way is available to locate a web page within a set of web pages, except where the web page is the result of, or a step in, a process.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.4.5 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Supports	When headings and labels exist within the platform, most describe the topic or purpose.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 11.8.2 (Authoring Tool) 12.2.4 (Support Docs) 	Partially Supports	<p>Most interactive content of the platform has a visible keyboard focus indicator. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some cases, keyboard focus for interactive content is not indicated visually.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 	Supports	The human language of each passage or phrase in the content can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	<p>Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	<p>Components that have the same functionality within the platform are identified consistently.</p>
<p>3.3.3 Error Suggestion (Level AA)</p>	Supports	<p>If an input error is automatically detected and suggestions</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 		<p>for correction are known, then the suggestions are provided to the user within the product.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	<p>The platform does not cause legal commitments or financial transactions for the user to occur. Where users can modify or delete user controllable data in data storage systems, a secondary confirmation is declared.</p>
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 11.8.2 (Authoring Tool) • 12.2.4 (Support Docs) 	Supports	<p>In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Legal Disclaimer (Company)

*Notwithstanding anything in this VPAT to the contrary, the information provided related to PushFar compliance represents PushFar's knowledge and belief as of the date stated above. The language contained in Criteria column of the applicable section of the VPAT is taken directly from the Section 508 provisions of the Rehabilitation Act of 1973, as amended. Copyright ©2023 PushFar Ltd. All Rights Reserved. CONFIDENTIAL.